

Redefining Security: Transforming  
Swiss Securitas Group with  
OneWorkplace




## Case Study Securitas

**Security, flexibility, and mobility** – these three principles were the core of the project «OneWorkplace» at Securitas. As security specialists themselves, Securitas wants to ensure a secure workplace and work with experts in the security field. Together with baseVISION AG, Securitas developed a long-term roadmap to create an agile and flexible workplace for its employees without compromising security. In the end, security was optimized and maximized thanks to Microsoft E5 security technologies. The new workplace has built trust and empowered employees: a win-win solution for all parties involved.

With the new OneWorkplace, more than 10'000 devices of Securitas will be able to exemplify their vision of a safer world with a modern and flexible workplace.

### Who is the Swiss Securitas Group

The Swiss Securitas Group (Securitas) is a leading security service provider with 27 subsidiaries and over 16,000 employees. They offer a comprehensive range of security services, including surveillance, access control, alarm systems, and more. They are highly trained and experienced security professionals using cutting-edge technology to provide customized solutions to meet their customers' specific security needs. With a strong commitment to quality, reliability, and innovation, Swiss Securitas Group is dedicated to delivering the highest level of security services to its customers.



«Thanks to the flexible concept of the OneWorkplace project in a heterogeneous corporate group environment and the successful partnering with baseVISION AG, we were able to standardize processes, harmonize them, simplify them, and reduce the costs.»

CIO Swiss Securitas Group

# Challenges faced by Securitas

## The situation before baseVISION

- Challenge to manage the workplaces of the 27 sub-companies efficiently.
- 20% of the endpoints are fully managed by a third party.
- The remaining 80% had to manage the endpoints themselves, creating security risks, inefficiencies and reducing the potential for synergies across the organization.
- Limited mobility and collaboration options.
- Lack of transparency and higher compliance risk.



### Most useful Microsoft technologies

- ✓ Microsoft E5 Licences
- ✓ Windows Defender Application Control and AppLocker
- ✓ Windows Hello for Business
- ✓ Azure Active Directory
- ✓ Azure DevOps Services
- ✓ Conditional Access
- ✓ Microsoft Security Baseline
- ✓ Microsoft Defender for Endpoint
- ✓ Microsoft Defender for Office 365
- ✓ Microsoft Defender for Identity
- ✓ Microsoft Sentinel

## The vision

### Flexibility and security thanks to «OneWorkplace»

With the OneWorkplace project, baseVISION introduced a holistic approach for all the Endpoints at Securitas. Together, Securitas and baseVISION want to create a modern, flexible, and secure workplace to empower all Securitas employees.

- Provide a thoroughly modern and flexible workplace with centralized management, globally standardized processes, and cost savings of over 30%.
- Increase the managed endpoints from 20% to 100%.
- Enable all sub-companies to manage themselves independently.
- Give employees the flexibility to change companies to work remotely from anywhere.
- Leverage synergies across all 27 subsidiaries.
- Onboard all devices onto one platform.

## Our solution

### Transformation to a flexible workplace

Our solution is the OneWorkplace platform - a modern and fully integrated workplace management system that provides centralized management and global standardized processes for all devices, including mobile devices, MacOS, and iOS. The platform offers a user-friendly self-service portal and flexible service options, allowing each company to choose which services to use while everything is managed on a single platform.

- Onboarding the endpoints to the OneWorkplace platform, resulting in the removal from the third-party provider.
- Introducing **E5 licenses for all M365 users**, feature by feature.
- Leverage the unique **Lenovo factory processes** with Windows Autopilot integration.
- Enabling Windows Autopilot with user self-enrollment.
- Managing the entire group on a single tenant with rule-based access control.
- Enabling each sub-company to manage and interact with their own devices by providing first, second, and third-level support roles.
- Introducing each component from the E5 license in an agile way.
- Providing network and printer services.
- Ensuring data separation and data protection.

«It is easy to be complicated, but complicated to be easy.»

Mirko Colemberg, Project Lead  
OneWorkplace at Securitas, baseVISION



# Roadmap



## Kick-off Workshop

The first step towards achieving a successful project is to have a clear understanding of the vision and goals. For this reason, the project team held a kick-off workshop to ensure that all stakeholders were on the same page before proceeding with implementation. During this workshop, the team discussed the project vision, objectives, scope, and timeline.

The new platform «OneWorkplace» was implemented based on Microsofts' Zero Trust model.



## Onboarding the big 5

The roadmap for the project begins with the onboarding of the Big five companies, which involves migrating 2200 devices from a 3rd party provider to in-house management. This step marks the first move towards a modern and flexible workplace and will save costs and resources. Moreover, the new platform also ensures greater compatibility and security.




## Rollout to all companies in europe

The next step in the roadmap is the rollout to all companies in Europe. This entails onboarding all devices in Europe (5000) onto the OneWorkplace platform, which will increase efficiency and standardization across all companies. Additionally, employees can work flexibly and independently from any location, while synergies can be exploited to create greater value for the company.



## Onboarding all endpoints worldwide

Following this, the project moves towards onboarding all endpoints worldwide. This involves migrating more than 10'000 endpoints worldwide to OneWorkplace, which enables centralized management of all devices for easier troubleshooting and support. Furthermore, it brings standardization of processes and software for all employees worldwide and allows them to seamlessly change companies and locations.



## Integration back-end application servers

The next step in the roadmap is the integration of existing servers and back-end applications into OneWorkplace, making all workloads compatible with the new platform and protect the identities. This leads to increased productivity and streamlined processes for employees. Moreover, it provides improved access to data and applications for all employees.



## Continuous improvement and innovation

Finally, to unlock the full potential of the new OneWorkplace, we are committed to continuous improvement and innovation. This includes continuous evaluation and improvements of the platform and processes, ongoing adoption of new Microsoft technologies and features, and regular employee training and support. By encouraging a culture of innovation and continuous learning, the project ensures long-term success and growth.

## The key elements of our success

- ✓ Focused partnerships
- ✓ Highly skilled employees
- ✓ Customers in the center of our attention
- ✓ Microsoft partnership and technologies
- ✓ Driving innovation



Contact us

We make your IT workplace ready for the future – modern, flexible and secure.

We are able to combine expert knowledge with practical experience due to our focused company strategy. You can rely on our expertise as consultants, integrators and coaches on your way to modern IT endpoints and the simple and secure operation of your end devices. Our young company is proud that we already won four times the Microsoft Partner of the Year Award for our innovative and successful projects.



baseVISION